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From: **Rick Aliperti** <richardvanlooncmns@hotmail.com>
Date: Sun, Feb 16, 2014 at 9:24 AM
Subject: Sub Meter Billing issues
To: "prw@aol.com" <prw@aol.com>, "pdecraene@comcast.net" <pdecraene@comcast.net>, "b.hallihan@sympatico.ca" <b.hallihan@sympatico.ca>, "vanloonbodemails@gmail.com" <vanloonbodemails@gmail.com>

Board Members,

I know some wish this had a simple solution but clearly from all the information I have seen the problem extends much deeper than malfunctioning meters.

The past board clearly made the proper decision to not renew Campion billing for us due to the massive inconsistencies in billing we see.

Pam and I looked at building bills from the City to see our cost for water and then looked at the Champion bill for the same building. This showed one building billed by Champion for more money than the City bill was. When you look at the building water bills from Champion on a unit by unit basis once again glaring / conflicting numbers.

I can tell you **at my house** that is much larger and occupied by 2 people our bill from the City is on average $85.

The minimum for a 5/8 inch meter size for **water is $17.32 - Sewer $21.07** - **Irrigation $9.50 flat rate.**

An additional  commodity charge for **water is $3.90 for 0- 5000 gal billed per 1000 gal used / Sewer $9.04 per 1000 gallons used.**

**How do we expect to cover our water expenses if Champion is only billing $4.41 for basic water per unit!!!!**

**I am sure the billing rates for the condo may be different but these are the rates charged to a home owner in Cape Coral and are standard line items from the City.**

This information must be clarified and relayed to all owners so they are not mislead by some that this is a simple ploy to remove the meters. This is why we asked owners to join us in a committee.

Sub Meters are a great asset when used properly and it is my goal to solve this and get us back on track.

Paul has confirmed we can get all meters replaced and upgraded at no charge.

We need to confirm that there is no additional labor charge and ask the meter company for a second dealer that services our area. This can get us a second opinion on service and billing.

I have asked Pam to make up packets for us to review so we can chart these issues on a building by building basis.

We need to identify who did not pay and who may have been overcharged.

It is the Board's responsibility to not only collect from delinquent units but address the units that paid faithfully and may have been overcharged.

Your positive feedback and solutions to help solve this issue are welcome.

Rick