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Sent: Thu, Jun 20, 2013 8:56 am

Subject: FYI water meters

Champion notified Sentry that 14 meters are not working properly and want to come check all 14 in July. If you are one of the 14, you should have gotten a letter already so don't worry if you did not receive a letter. Champion Utility says, "If it is the relay or relay sensor, they will replace it with no charge for sensor. Labor will be charged."

This all sounded strange to me so I called Champion Utility. After much conversation, I asked to talk to one of the technicians that will be working onsite at Van Loon. The girl put me on hold, then returned to tell me the technicians are from various groups.

I asked for the name of the group that has Van Loon. She put me on hold again--returned and said our technician was in house. What does this mean? Your technician is out of our office. Asked to speak to one of them--Unavailable. I then asked how someone could get a bill each month if the meter is not working. They said they were doing estimates based on pryor use. I asked where does it say this on the bill. She said it doesn't. Everyone that has notified me says their meter is running. Hopefully it will be the sensor and/or relay.

Otherwise, each owner will have to purchase a new meter for \$198.00 plus labor @ \$125/hr. Champion is determined to get us coming and going.

If it is any consellation, Pete, our maintenance man, will stay with technician until work is complete in each unit. I do not have the exact list and neither does Sentry.

Since our meter was placed inside the unit, we are totally responsible for them and when a tech is needed for repair, it has to come from Champion. Our contract with Champion is up Dec. 13, 2013. I will make an appointment with Cape Coral Water to see how much it would cost us to transfer over to them. We cannot use the meters we have because Cape does not have the proper equipment to read meters via sattelite.

Will try to keep you informed as I get information.

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"Tell the truth, the story never changes...Tell a story, you never know truth."--Marvin Baker Sutton 1914--1965